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PRINT: ISSN 0970-9274 ONLINE: ISSN 2456-6608

J Hum Ecol, 68(1-3): 125-133 (2019)

DOI: 10.31901/24566608.2019/68.1-3.3180

Assessment of the Implementation of Back-to-Basics Programme in Raymond Mhlaba Municipality in the Eastern Cape

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KEYWORDS Back-To-Basics Programme. Communities. Municipal Manifesto. Service Delivery

ABSTRACT The study seeks to assess the implementation of the Back-to-Basics (B2B) programme in Raymond Mhlaba Municipality. The objective of the study was to assess how Raymond Mhlaba Municipality Manager implemented Back-To-Basics programme. The study used qualitative research design and data was collected using in-depth interviews. The findings of the study revealed that there is existence of the implementation of B2B programme in the community areas. Despite this, the findings indicated that disobedient to the important manifesto of the municipality management and poor communities' attendance at several municipality's meetings were some of the challenges faced by Raymond Mhlaba Municipality Manager in implementing the Back-To-Basics programmes. Hence, for the implementation of B2B programme to be effective, it is very important that the municipality delegates powers to the ward councillors. The paper recommended that the municipality management should desist from making empty promises to the communities, be honest and deliver qualitative services to communities.