

Analysis of Conflict Management Strategies: Enhancing the Social Value System

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ABSTRACT The aim of this study, which is oriented towards determining the intentions of the scientific studies on Conflict Management within Education Management and Supervision Department, is to evaluate the studies on Conflict Management in terms of content analysis. This is a descriptive study based on a screening model. The data for this study was collected via conducting a document review. Thirty Masters' theses and three PhD theses published between 2008 and 2014 were accessed from the National Thesis Archive of the Higher Education Council and reviewed. It was found that the majority of the studies were at Masters level. They focus mostly on the Conflict Management Strategies of Managers during the period 2008-2009. They mostly carried out experimental studies using a quantitative method and scaled questionnaires are the preferred data collection tool. The focus of these studies relies on the themes of social values, conflict resolution, management strategies and self-concept.